LET’S SCORE ‘TEN OUT OF TEN’ ON SAFETY

Dear Site Director Colleagues,

I would like to draw to your attention this safety review document (created by former Chair of the Resident Safety Sub-Committee, Dr. Lesley Wiesenfeld) as you prepare to welcome new residents to your site for their rotations. The intention of this document is to highlight key themes to build a strong safety culture in our Program. Please ensure this document is incorporated in site and rotation orientations with supervisors so that every resident at your site can answer the following 10 questions.

Best wishes,
Shaheen Darani, Chair- Resident Safety Sub-Committee

1) HOW WOULD YOU CALL FOR HELP URGENTLY?

2) WHO PARTICIPATES IN CODE WHITES AT THIS HOSPITAL/TRAINING SETTING?

3) WHAT SHOULD YOUR ROLE BE IF YOU ARE THE CLINICIAN CALLING THE CODE WHITE?

4) WHAT SHOULD YOU DO IF YOU HEAR A CODE WHITE CALLED OVER-HEAD?

5) WHAT SHOULD YOU DO IF YOU HAVE CONCERNS ABOUT SEEING AN UPCOMING OUT-PATIENT ALONE IN YOUR OFFICE?

6) HOW SHOULD YOUR OFFICE BE SET UP TO MAXIMIZE PERSONAL SAFETY?

7) WHAT TECHNOLOGY IS BEING USED TO ENHANCE SAFETY IN THIS TRAINING SETTING AND HOW SHOULD YOU TEST IT TO MAKE SURE IT IS WORKING AND GENERATES A RESPONSE?

8) WHAT ARE THE ROTATION-SPECIFIC SAFETY ISSUES TO BE MINDFUL OF ON THIS PARTICULAR ROTATION? (E.G. working in the community, working on medical wards etc.)

9) HOW CAN YOU ACCESS URGENT SUPERVISION REGARDING A CLINICAL SAFETY CONCERN FOR YOUR PATIENTS?

10) WHAT HELP SHOULD YOU ACCESS IF YOU HAVE BEEN INVOLVED IN A SAFETY INCIDENT (THREAT OR INJURY) DURING THE WORKING DAY and On-CALL?